



HENRY RILEY QUALITY POLICY

The Partners are committed to providing a service which constantly meets client's requirements and achieves the highest possible level of client satisfaction.

It is the policy of Henry Riley LLP and Henry Riley Construction Consultants (Pty) to:

- Maintain and implement an **effective Quality Management System**.
- **Continually improve** the effectiveness of the Quality Management System.
- Establish and monitor **measurable objectives**.
- Comply with applicable **statutory and regulatory requirements**.
- Operate in accordance with **best practice**.
- Ensure that **staff are competent** to carry out assigned work.

Staff must:

- Understand the importance of their tasks in meeting our objectives and Client's requirements.
- Contribute to the development and improvement of work processes and the Quality Management System.

This Quality Policy, together with our Quality Management System, will be periodically reviewed to ensure their continued suitability.

Signed:


Jim Hendley, Managing Partner